

Healthwatch Redbridge celebrates successful tender bid

Healthwatch Redbridge (HWR) is celebrating its success in securing a new contract for the next three years.

Today (Tuesday 20 February 2018), following a competitive tender, ~The London Borough of Redbridge awarded HWR the contract to provide a local Healthwatch service for three years, with an option to extend for a further two years.

The contract will enable the organisation to continue its work as the voice of the local community ensuring that people's views and experiences of health and social care services in Redbridge are heard.

Vanda Thomas, Healthwatch Redbridge Chair, said: "We are delighted to have been successful in securing the new contract having spent the last five years providing the best service we can. We are looking forward to building on what has been achieved so far; working with local people on the health and care issues which matter most to them."

Healthwatch Redbridge is a member of a national network of 148 independent local organisations set up by the Government across England.

Further information can be obtained from Healthwatch Redbridge at info@healthwatchredbridge.co.uk or on 020 8553 1236.

For and on behalf of Healthwatch Redbridge

Ends

NOTES TO EDITORS:

1. Contact details: 020 3874 4120
2. E-mail: info@healthwatchredbridge.co.uk
3. Address: 3rd Floor, 103 Cranbrook Road, Ilford IG1 4PU
4. Healthwatch Redbridge is a network of voluntary individuals, local people and community groups who work together to improve local health and social care services.
5. Healthwatch Redbridge was set up under the Health and Social Care Act 2012 to monitor, evaluate and influence local health and social care services in the London Borough of Redbridge.
6. Healthwatch Redbridge is a Charity; number 1156320, and a Company limited by guarantee registered in England and Wales; number 8389279. Registered office as above.
7. Healthwatch Redbridge is governed by a Management Board which Chaired by Vanda Thomas.

8. Healthwatch Redbridge is always keen to hear the experiences of local users of health and social care services whether good or bad. Please contact the CEO using the details shown above if you would like to do this.
9. Each Local Healthwatch is an independent organisation, with a membership of individuals and community groups that work together to improve local health and social care services. There is a Local Healthwatch for each Local Authority area in England and Wales, including each London borough.
10. Local Healthwatch's have a number of statutory powers to enable them to carry out their role.

We:

- have a member of the Healthwatch Redbridge Board on the Redbridge Health and Wellbeing Board and a non-voting seat on the Redbridge Clinical Commissioning Group;
- can Enter and View some premises providing health and social care services;
- can ask for information from statutory organisations such as Clinical Commissioning Groups, Local Authorities, GP's and Hospitals; and expect a response within a specific timescale;
- can make reports and recommendations for improvements and expect a response within a specific timescale; and we
- can refer matters to the local Council Overview & Scrutiny Committees for further action.