

## Free Prize Draw Terms and Conditions

1. By entering the prize draw you are agreeing to these prize draw terms and conditions
2. The prize draw is being run by Healthwatch Redbridge.

### Eligibility to enter

3. The prize draw is open to entrants who are residents of Redbridge and who attended the Healthwatch Redbridge Community Fair (Healthwatch Redbridge staff members are excluded from the draw).
4. In entering the prize draw, you confirm that you are eligible to do so and eligible to claim any prize you may win.
5. A maximum of one entry per individual is permitted.
6. The prize draw is free to enter.

### How to enter

7. Attendees of the Healthwatch Redbridge Community Fair on 19 November 2024 at Redbridge Town Hall will be provided with a sticker card. Every stall they interact with will provide them with a sticker. Having engaged with 10 stalls and received 10 stickers entrants should fill out their contact details and return their card to the Healthwatch Redbridge stall. Any participant who collects 10 stickers and returns their card to the Healthwatch Redbridge Stall will be entered into the draw.
8. Healthwatch Redbridge will not accept responsibility if contact details provided are incomplete or inaccurate.

### The prize

9. The prize will be one £50 shopping voucher.
10. Healthwatch Redbridge's use of particular brands as prizes does not imply any affiliation with or endorsement of such brands.
11. The winner will be drawn at random.

12. The prize is non-exchangeable, non-transferable and no cash alternatives will be offered.
13. We reserve the right to substitute prizes with another prize of equal or higher value if circumstances beyond our control make it necessary to do so.
14. The decision of Healthwatch Redbridge regarding any aspect of the prize draw is final and binding and no correspondence will be entered into about it.

### **Winner Announcement**

15. The winner will be notified by 19 December 2024 via the contact details provided.
16. Healthwatch Redbridge will attempt to contact the winner via the contact details provided up to two times.
17. If the winner does not respond to the emails notifying them of their win within 14 days of the second contact, they will lose their right to the prize, and Healthwatch Redbridge reserves the right to choose and notify a new winner.

### **Receipt of the prize**

18. Please allow 14 days for delivery of the prize or alternative collection or delivery arrangements may be made through mutual agreement.

### **Data protection and publicity**

19. You consent to any personal information you provide in entering the prize draw being used by Healthwatch Redbridge for the purposes of administering the prize draw, and for those purposes as defined within our privacy notice.
20. Healthwatch Redbridge does not accept any liability for any damage, loss, injury or disappointment suffered by any entrants as a result of either participating in the prize draw or being selected for a prize.

21. Healthwatch Redbridge does not provide any form of practical or IT support for this prize.
22. On receipt, all responsibilities relating to warranty and the product are that of the prize winner.

### **General**

23. Healthwatch Redbridge reserves the right to cancel the prize draw or amend these terms and conditions at any time, without prior notice.
24. The prize draw and these terms and conditions will be governed by English law and any disputes will be subject to the exclusive jurisdiction of the courts of England and Wales.